

# Dublin Little League

## COMPLAINT PROCESS AGAINST MANAGERS / COACHES

On those occasions where a parent, guardian, or others have a complaint against a manager or coach, they should:

1. Contact the Team Manager and discuss one-on-one their complaint and work towards a mutual resolution. Most complaints are about player time or player position and this conversation should help bring clarity of each person's position.  
Note: Team managers must follow Dublin Little League rules and Little League rules relative to playing time or their child playing a different position, it is ultimately the decision of the Team Manager and his coaching staff.
2. If a complainant feels that he or she is not satisfied, and would like to discuss the matter further, an e-mail or letter with specific information regarding the complaint must be sent to the Player Agent for the league. The Player Agent will contact the person and work towards resolving the issue(s).
3. If the complainant is still not satisfied, he or she must then contact the League President via e-mail or letter outlining specifically the details of their complaint.
4. Any action taken on a manager or coach will be documented and a copy provided to the League President, Player Agent, Division Director and League Secretary for filing.

### **Your Player Agent is:**

Name: Mike Topf  
Email: [playeragent@dublinll.org](mailto:playeragent@dublinll.org)

### **Your League President is:**

Name: Kent Modellmog  
Email: [president@dublinll.org](mailto:president@dublinll.org)